

Terms and Conditions – House of Clothing

Welcome to House of Clothing. By placing an order with me, you agree to the following terms and conditions:

1. Payments

- All orders must be paid in full within **24 hours** of placing the order.
- Orders that are not paid within this timeframe may be cancelled without notice.
- Orders will not be shipped until payment is confirmed.

2. Refund Policy

- Refunds are only issued for items that are damaged upon receipt.

- To be eligible for a refund, you must notify me within **48 hours** of receiving the item.
- You must provide photo evidence of the damage for verification.
- No refunds will be issued for reasons related to **sizing or change of mind**.

3. Exchanges

- **Exchanges may be eligible** for sizing issues, depending on stock availability. **you MUST read product description before ordering, to ensure you are aware of items which are oversized or different fit type.**
- To request an exchange, please contact me within **48 hours** of receiving your item. **evidence of sizing issues must be shown.**

- Items must be returned in original, unworn condition with tags intact.
- The customer is responsible for return shipping costs.
- an exchange item will only be sent out, once the returned item is received.

4. Shipping

- Orders are processed and shipped only after payment is confirmed.
- Shipping times may vary depending on your location and chosen delivery option.
- House of Clothing is not responsible for delays caused by the carrier or customs.

5. Modifications

- House of Clothing reserves the right to update or modify these terms and conditions at any time without prior notice.
- Continued use of my website and services constitutes acceptance of any changes.

For questions or concerns, please
contact me
at info.houseofclothing@gmail.com or
on 07399654672.